



Health Conference Southampton

Hosted by Southampton City CCG

11 March 2014



Sponsored by



South
Commissioning Support Unit



What we stand for

Our Vision

A Healthy Southampton For All

Our Values

These underpin the vision, drive our behaviour and determine what we do and the way we go about it:

- ✓ Patients First, Every Time
- ✓ Relentless about the quality of care
- ✓ Respect for others and their dignity
- ✓ Integrity – be honest and decent
- ✓ Courage to do the right thing

Our Mission

To ensure that care is coordinated, safe, sustainable and designed to meet the needs of the people of Southampton





What we are doing...our five goals:

a. Make care safer

- Nurture a Diverse Range of Safe, Competent Providers
- Further improving Quality Assurance & Safeguarding
- Prioritise Quality Development
- Business-like Contract Management of Accountable Providers



b. Make it fairer

- Reduce Health Inequalities
- Promote Equality and Diversity
- Uphold the NHS Constitution





c. Improving Productivity - doing more with less

- Streamline Urgent Care
- Efficient & Reliable Planned Care
- Earlier Detection and Diagnosis
- Services Closer to Home / the patient



d. Shift the balance - from acute to community and dependence to independence

- Person Centred Coordinated Local Care
- Better Discharge and Reablement
- Engaged & Resilient Communities



e. Plan our finances for a sustainable future

- Strategic Financial Plan Driven by Quality
- Plan for the Right Capacity
- Deliver Enabling Plans (IT, Estates and Workforce)





Making Care Safe – Carol Alstrom / Dr Richard McDermott

- Bringing together providers in a safe forum to explore patient safety issues where concerns may be raised by one provider about another
- Shared information systems
- Appropriately skilled workforce to provide safe care



Rehabilitation and Reablement

Jamie Schofield / Dr Richard McDermott

- Must involve people that use our services and their families
- We recognise the challenges, however we need to get on and do something and set services up
- Need to make a commitment to moving away from silos



Building Capacity

Sandy Jerrim / Dr Mark Kelsey

- Re-capture lost capacity over last 3 – 4 years
- One size does not fit all – needs to be local not city wide
- Proactive and no reactive
- Use technology and private sector



Making it fairer

Andrew Mortimore / Dr Steve Townsend

- There are no such thing as hard to reach patients
- Integrated care is complex



Person Centred Care

Donna Chapman / Dr Liz Palmer

- Importance of co-ordination – co-ordinator role
- Communication and collaborative approach and role of voluntary services
- Information sharing



Improving productivity

Peter Horne / Dr Mark Kelsey

- I want to be treated as an equal to the healthcare professionals
- Hospital discharge – not well planned and lacking in basic care
- Patients want to be informed and involved in all decisions about their care



Home



Connect



Discover



Me

Connect

**Self Care Forum** retweeted

Making it fairer focus on empowering individuals to take responsibility for their own care #sotonhealthconf and for provision of right care



Ann Boyle @Beyondthedesk
@NHSSotonCityCCG to to see you care

43m



Ann Boyle @Beyondthedesk
@NHSSotonCityCCG more awareness through staff training :-)

44m

**Asa Thorpe** favorited 2 Tweets

Better care fund - focus on prevention and early intervention
#sotonhealthconf risk profiling to spot early intervention.

Better Care Fund Southampton - single pot of £17m for people and the care they receive working jointly with @SouthamptonCC #sotonhealthconf



Ann Boyle @Beyondthedesk
@NHSSotonCityCCG good to hear

45m

**Ann Boyle** retweeted

Workshop on make care safe identifying NHS staff require more training and time to deliver safe and high quality #sotonhealthconf

